BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION
STATE OF GEORGIA

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| IN RE: | ) | |
| | ) | |
| SERVICE QUALITY STANDARDS FOR | ) | Docket No. 15296 |
| CERTIFICATED MARKETERS AND THE | ) | |
| REGULATED PROVIDER | ) | |

**AFFIDAVIT OF CRYSTAL SNEED**

Before an officer duly authorized to administer oaths appeared Crystal Sneed who, after being duly sworn, deposes and states the following:

1.

My name is Crystal Sneed. I am over the age of 18 and have personal knowledge of the matters set forth in this Affidavit.

2.

I am Regulatory Affairs & Compliance Manager for SouthStar Energy Services LLC d/b/a Georgia Natural Gas ("GNG"). My duties and responsibilities include coordinating filings on behalf of GNG with the Georgia Public Service Commission.

3.

As required by O.C.G.A. § 50-18-72(a)(34) and Commission Rule 515-3-1-11 (1)(c), I hereby declare that the information contained in GNG's Monthly Call Center Response Time Report constitute trade secrets pursuant to Article 27 of Chapter 1 of Title 10 of the Official Code of Georgia Annotated.

4.

The Report contains competitively sensitive information regarding GNG's customers, finances, products and marketing. The information contained in the Report derives economic value from not being known to others because, among other reasons, they contain competitively sensitive information the disclosure of which would cause harm to GNG. Competitors would obtain economic value for the information, including information that would assist them in marketing, pricing and product development, thereby allowing them to compete unfairly against GNG.

5.

The information contained in the Report has not been disclosed to anyone outside of those preparing the Report, is not disseminated to anyone except those with an express need to know, and is maintained in a secure manner at GNG's offices.

This 7th day of October, 2025.

Crystal Sneed

CRYSTAL SNEED

Sworn to and subscribed
before me this
7 day of October, 2025.

Demesha Ashford

NOTARY PUBLIC
My commission expires:

